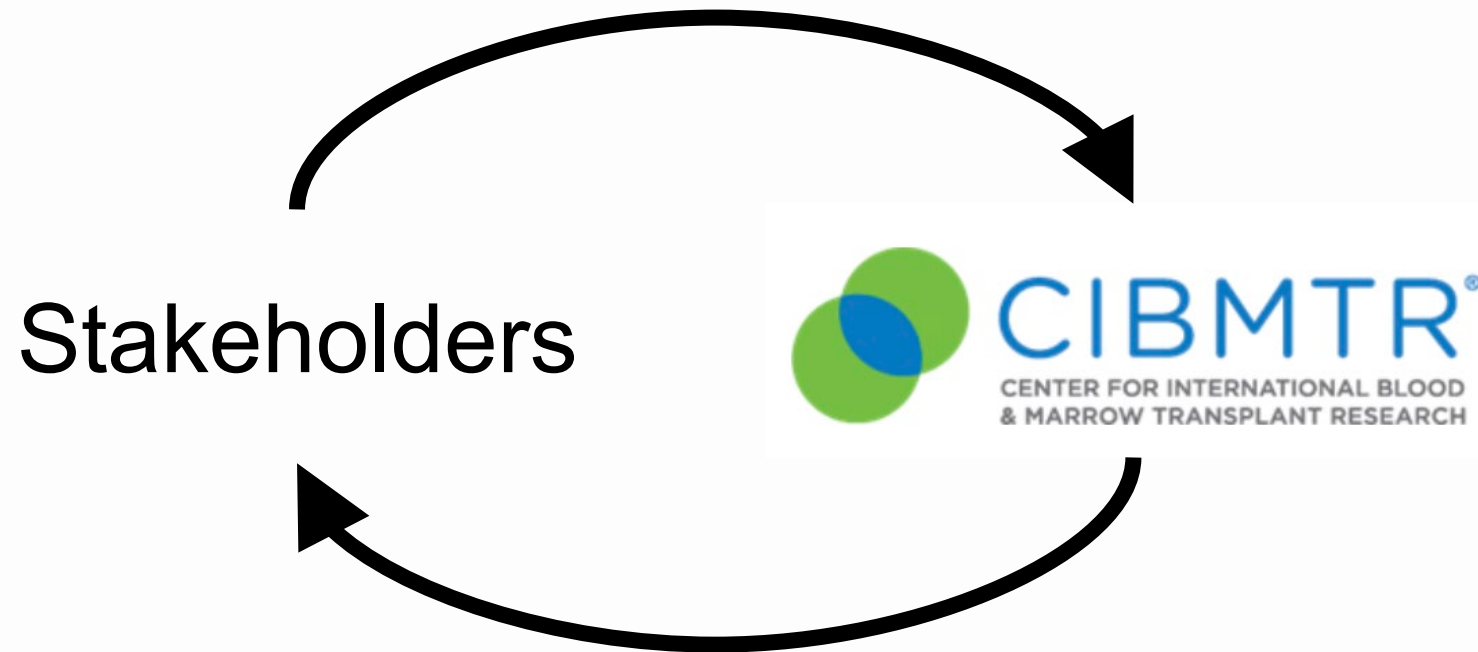


# Center Outcomes Forum: Work Group 1

- Christopher Dandoy (ASTCT CQO)
- Amir Steinberg (FACT COIC)
- Dianne Howard (Quality, Center perspective)
- Mark Juckett (Quality, Center perspective)
- Alberto Santos (Aetna) (Payer perspective)
- Rob Soiffer (Center perspective)
- Michael Rabin (ASTCT payor relations)

**Question 1:** What revisions should CIBMTR consider making to current processes to collect recommendations about data (especially disease-specific) to be used in risk adjustment for the center specific survival analysis? This is essential to maintain up-to-date and relevant risk adjustment.



**Question 2:** What additional approaches to communication should be made by CIBMTR to inform relevant stakeholders about the center specific survival analysis and ongoing changes to risk adjustment?

# Background: Center-Specific Survival Analysis

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- We can only adjust using data we collect – TED level.
- Need to stay up-to-date with rapidly evolving field.
- Data must be discrete, unambiguous, readily obtained (fair), universally used in clinical care, and not gameable
- Carefully weigh burden vs benefit
- Attention to completeness AND quality

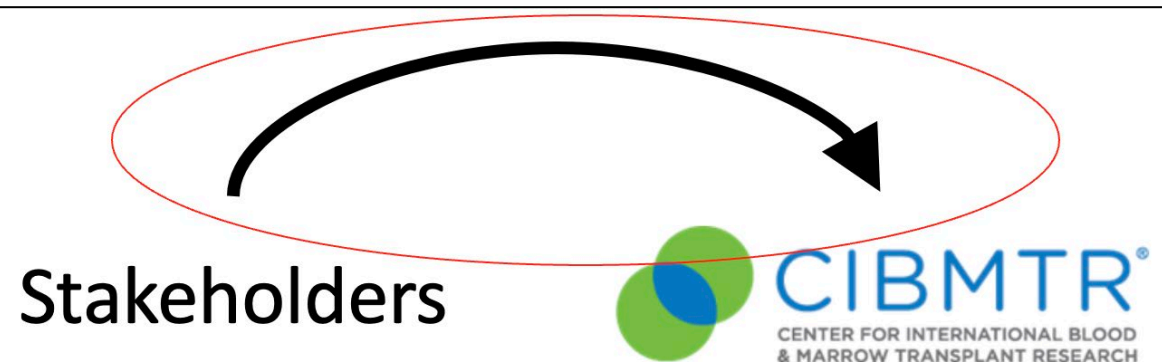
# Background: Current processes for recommendations about data revisions/risk adjustment

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- Data collection revision process
- Working Committee suggestions
- CIBMTR internal review of CSA analysis and report
- Center Outcomes Forum
- ASTCT Committee on Quality Outcomes
- Suggestions from centers

**Question 1:** How does CIBMTR efficiently acquire the necessary variables for calculating risk-adjustment in a timely manner for the Center-Specific Survival Analysis?

- A. Engagement of Transplant Center Directors (content experts)
- B. Committees and Working Groups
- C. Open Forum to Solicit Feedback – In Person Session
- D. Open Forum to Solicit Feedback – CIBMTR Website

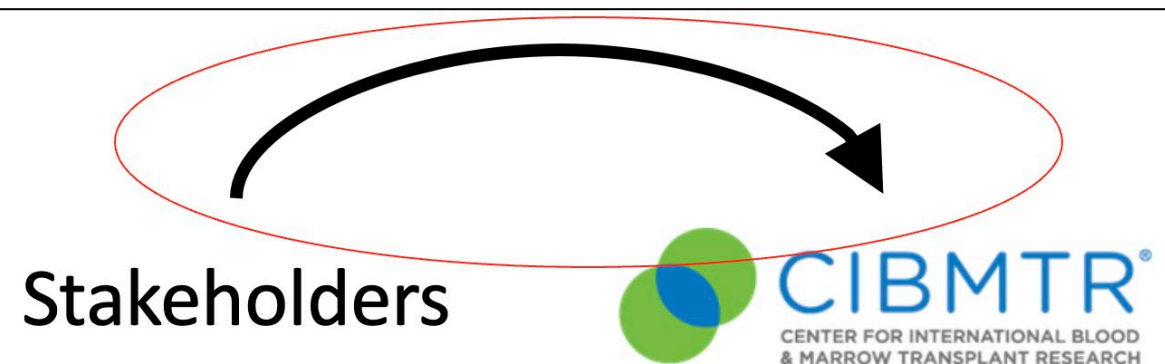


## A. Engagement of Transplant Center Directors (and other content experts)

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Establish a feedback mechanism through which Division Directors and other content experts can submit recommendations.

- How would this be accomplished?
- How do we keep this manageable and constructive?
- Passive versus proactive solicitation?

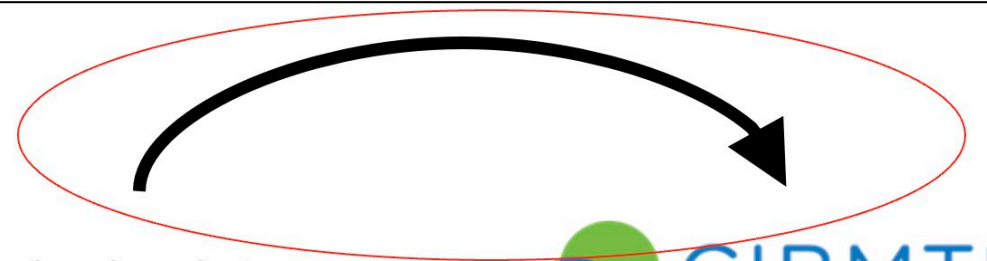


## B. Committees - Working Groups

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Engage with key stakeholders on a regular basis to gather feedback and recommendations for data collection.

- Establish a formal mechanism, such as advisory committees or working groups, to facilitate this engagement.
- Working groups could perform periodic literature reviews to identify new disease-specific variables or risk factors that should be incorporated into risk adjustment models.
- Utilize existing committees?

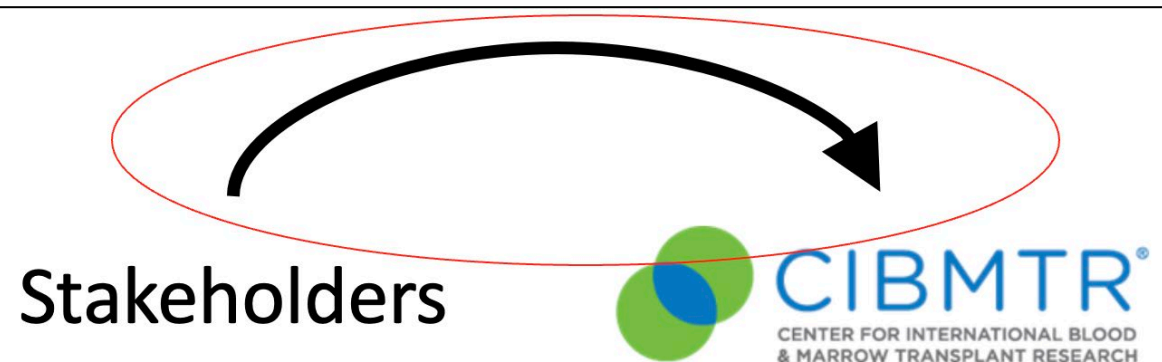


## C. Open Forum to Solicit Feedback – In Person Session

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Establish an active mechanism to elicit feedback directly in person at Tandem.

- During the Administrative Directors Meeting?
- Is Administrative directors the right audience, should this be more focused on the medical/divisional director's meeting.
- Formal session through CQO session?



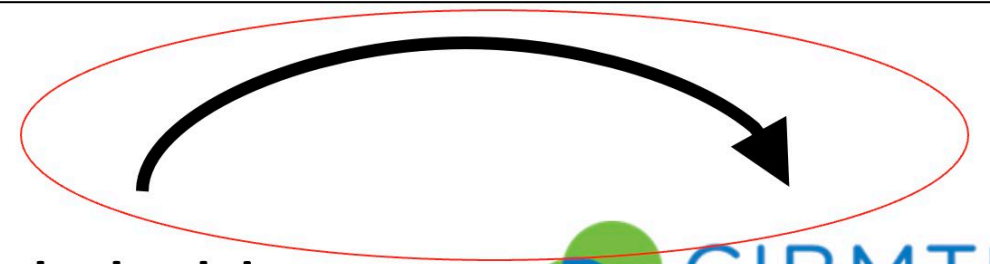


## D. Open Forum to Solicit Feedback – CIBMTR Website

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Create an active mechanism to elicit feedback on the website.

- Any suggestions would need to be addressed and responded to for this to be viable.

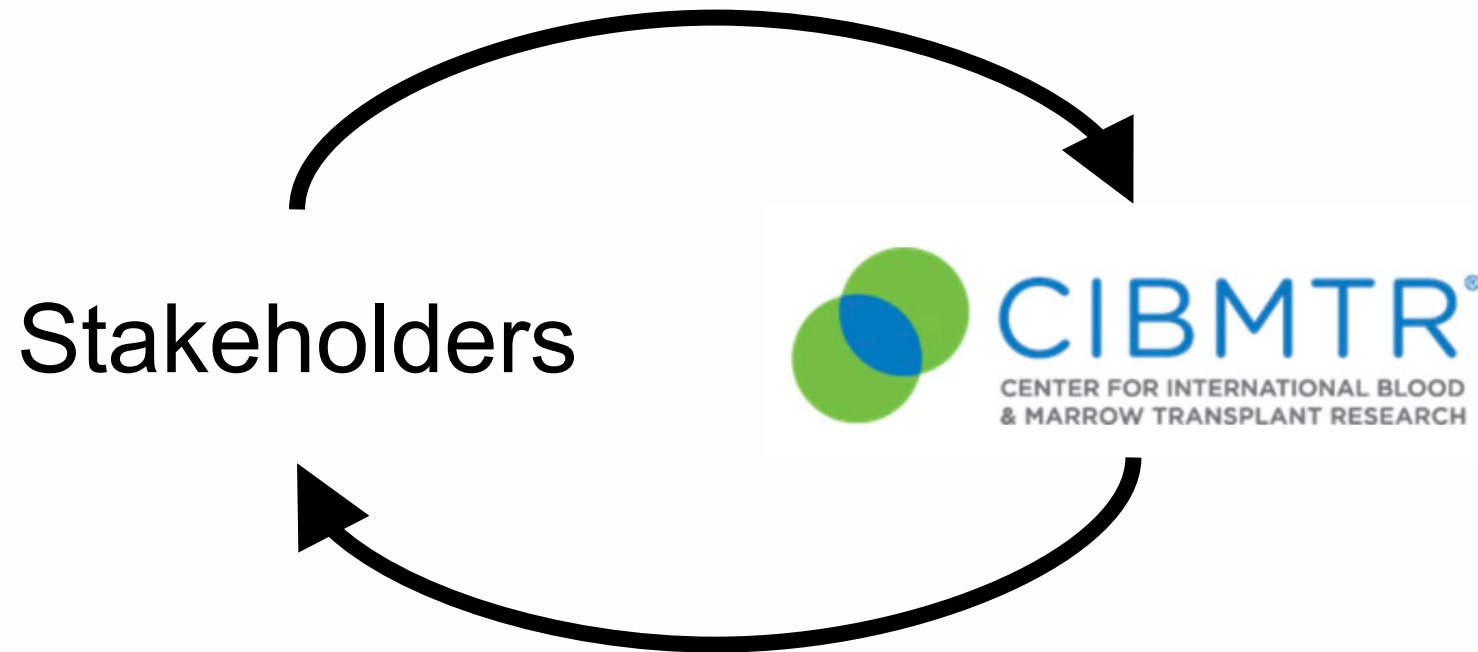


# Question 1: How does CIBMTR efficiently acquire the necessary variables for calculating risk-adjustment in a timely manner for the Center-Specific Survival Analysis?

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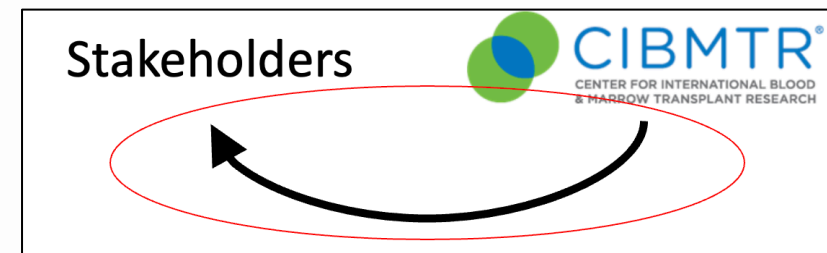
**Question 2:** What additional approaches to communication should be made by CIBMTR to inform relevant stakeholders about the center specific survival analysis and ongoing changes to risk adjustment?

**Question 2:** What additional approaches to communication should be made by CIBMTR to inform relevant stakeholders about the center specific survival analysis and ongoing changes to risk adjustment?

- A. Simplified communication
- B. Regular Newsletters
- C. Webinars, Workshops, and Sessions at Tandem
- D. Email Updates

Other Suggestions:

- E. Communication with Payers
- F. Timely Notifications
- G. Building Confidence: Feedback Mechanisms



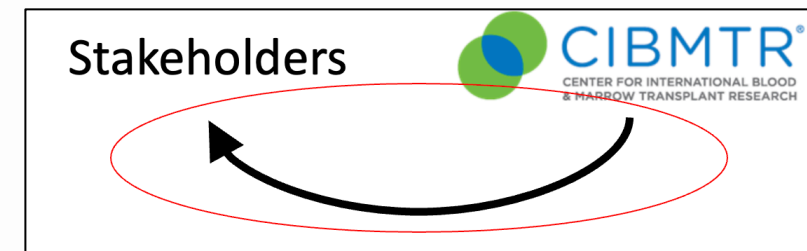
# Background: Venues for communication

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- Center specific survival report
- Center specific survival methodology posting
- Center outcomes forum summaries
- Presentations at Tandem
  - Special interest sessions
  - Center Administrators
  - Data professionals

# A. Simplified Communication

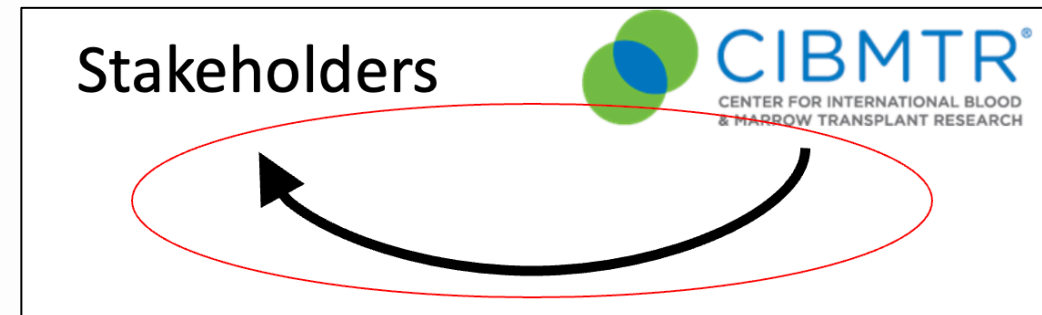
- Implement a simplified overview of updates to center-specific survival analysis.
  - "Key Highlights" page, featuring 3-4 bullet points outlining recent changes that will directly affect each clinical practice.
  - Include info on where they can find more information.
  - Include variables that are being tested/investigated to be included in the portal.
- Improve usability and awareness of current online resources



## B. Regular Newsletters

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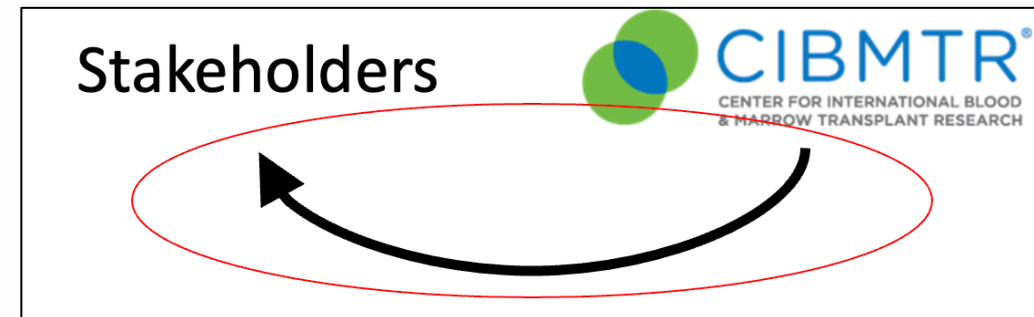
Publish regular newsletters or bulletins summarizing key findings from center-specific survival analysis, highlighting changes to risk adjustment models, and sharing important updates.



## C. Webinars, Workshops, and Sessions at Tandem

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CIBMTR could sponsor additional webinars, workshops, virtual town hall meetings, or sessions at Tandem to discuss the results of survival analysis and changes to risk adjustment in a more interactive manner.

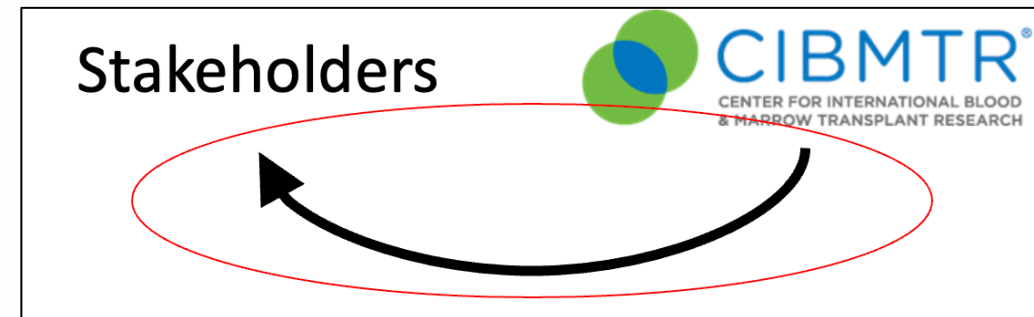




## D. Email Updates

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- Send regular email updates to registered stakeholders, summarizing important findings, changes to risk models, and upcoming events.
- Provide links to more detailed information on the CIBMTR website.

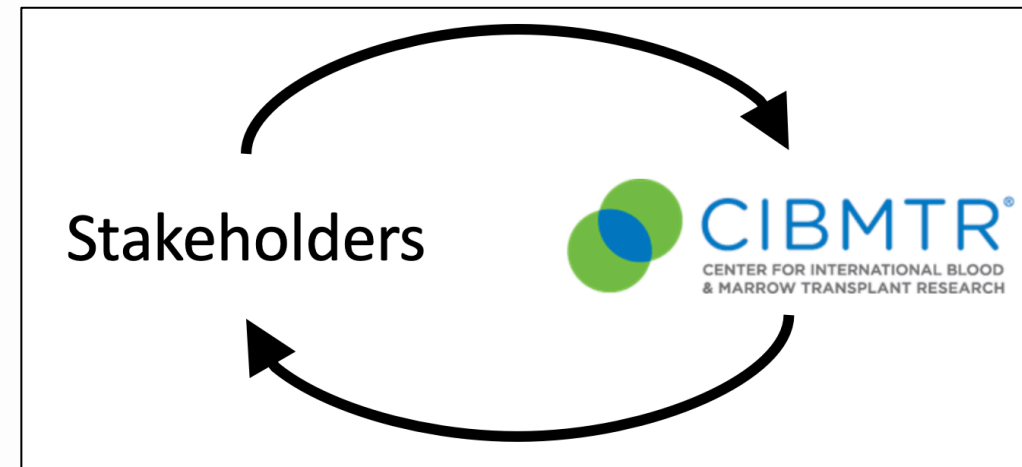


## E. Communication with Payers

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Communication with payers relevant to the report which may influence their policies

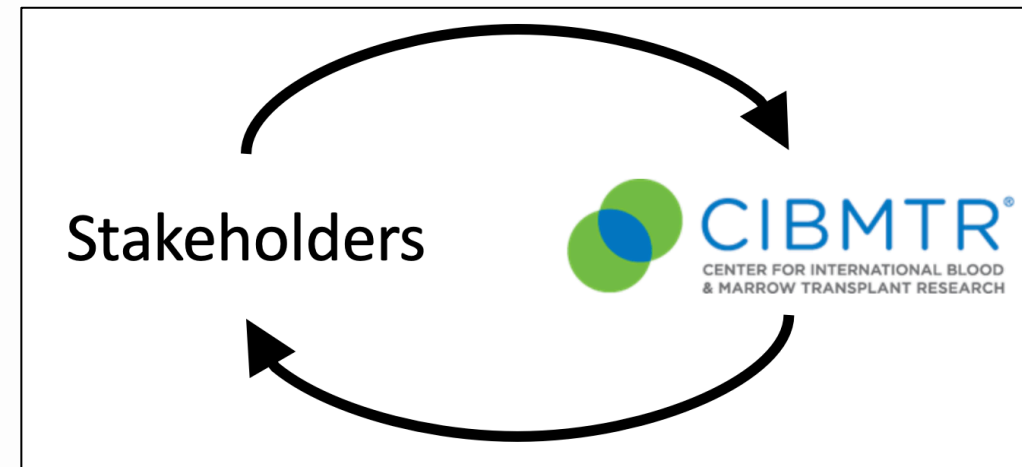
- Would include payers, health plans, etc.
- This could include list-serves.
- Bilateral communication (Question 1)



## F. Timely Notifications

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Send timely notifications for significant changes to risk adjustment models or updates that may have an immediate impact.

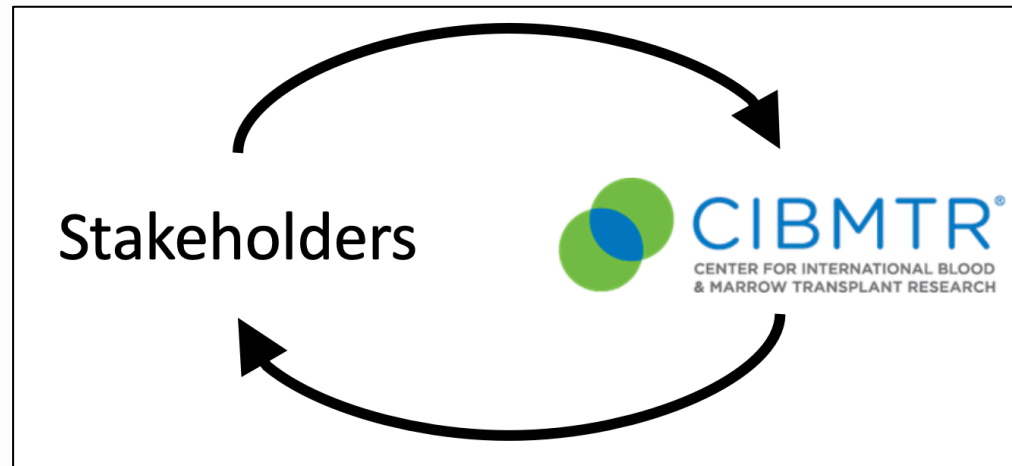


# G. Feedback Mechanisms (building confidence)

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Conduct periodic surveys to gather feedback from stakeholders about their communication preferences and the effectiveness of current communication strategies.

- Use this feedback to make continuous improvements.



**Question 2:** What (if any) additional approaches to communication should be made by CIBMTR to inform relevant stakeholders about the center specific survival analysis and ongoing changes to risk adjustment?

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Other Suggestions:

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Thank you



The CIBMTR<sup>®</sup> (Center for International Blood and Marrow Transplant Research<sup>®</sup>) is a research collaboration between the National Marrow Donor Program<sup>®</sup> (NMDP)/Be The Match<sup>®</sup> and the Medical College of Wisconsin (MCW).